

Case Study

# **South Australian Government: Employee Expenses Reporting**

Delivery of an enhanced reporting platform



# Case Study

# **Employee Expenses Reporting – SA Government**

A flexible reporting solution delivered providing the business with clarity of expenses never seen before.

### Problem.

The client needed a fortnightly view of its Employee Expenses against budgets. The current Human Resources solution didn't have the capacity and flexibility to make this possible. Previously, this meant many hours of tedious work to collate the data from Finance and Human Resources to create Excel based reports.

Due to the amount of manual work required and a recent change to a new Human Resources Information System, it was identified that an automated solution is the only way forward. Reducing the manual work meant that staff could focus on their key tasks.

#### Solved.

The customer had initially made an attempt to create a solution.

However, changes in the Human Resources Information System and staff availability was hindering progress.

Exposé was engaged to step in and take over the creation of the solution, improving it and seeing it to completion.

The outcomes for the client were:

- Industry expertise to see the solution right through to completion
- Reducing the stress for IT by freeing up staff to focus on key tasks
- Significantly automated reporting

The above outcomes were achieved by enhancing the existing unreleased solution. It involved combining data from disparate systems and presenting it to the business in an easy to consume format.

The approach of working closely with the business meant that the solution was closely linked to the business requirements.

An iterative approach of testing each part of the solution with the business meant that there were no last minute surprises.

### **Business Benefits.**

The work which Exposé has undertaken allows the client to significantly reduce the time, effort and errors associated with this important workload.

Manual effort has been mostly eliminated, and as such, the client is now able to achieve the following;

- Allow staff to focus on business critical tasks by reducing data management activities.
- Gain an unprecedented view of their expenses to enable cost reductions.
- Pave the way to cost reductions brought on by having a detailed view of their employee expenses

# Microsoft SQL Server Business Intelligence Suite



# Do you have any additional questions, or want to know more?

We would love to hear from you.

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